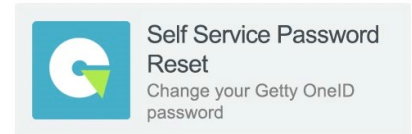


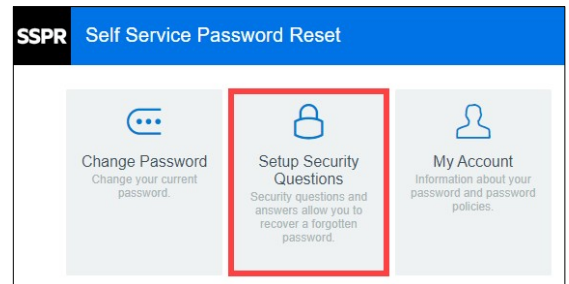
## Setting up your Password Hint questions

Self Service Password Reset (SSPR), an application available on Getty OneConnect, enables you to set your initial password, and reset it when it expires or you forget it. To use the Forgotten Password link on the home page of Getty OneConnect, you must first have set up your password hint questions as follows:

1. Open an Internet browser on any computer, navigate to <https://oneconnect.getty.edu>, and sign in, using your current Getty OneID username and password.
2. On the Getty OneConnect home page, click **Self Service Password Reset**.
3. Sign in using your current password. *(First time signing in? Use the temporary password assigned to you.)*



4. Select **Setup Security Questions**.
5. When prompted, answer all security questions – if you forget your password in the future, correct answers to several of these questions will be required to reset your password.



When you've answered the questions, click **Save Answers**.

A screenshot of the security question setup form. It contains three dropdown menus for selecting questions. The first two are "What was your favorite show as a child?" and "Who is your favorite author?". The third dropdown is open, showing options: "Please select a question item from the list", "What street did you grow up on?", and "What city / town were you born in?". Below the dropdowns is a "Save Answers" button.

You're done! In the future, if you forget your Getty OneID password, you'll be able to click the Forgotten Password link on the home page of Getty OneConnect, provide the answers you set up in this step, and gain access to create a new password.